SELF-SERVICE GUEST JOURNEY



Pre-Arrival Registration



Check-in



IHG One Rewards®



Payment



Key Delivered



Check-in Complete



Holiday Inn

START YOUR STAY WITH A GIFT

We have enhanced our self-service guest journey to include IHG One Rewards®

Self Check-In with **IHG One Rewards**

- **IHG One Rewards**
- **Car Parking**
- **Pre-Arrival Registration**
- **Contactless Check-in**
- **Contactless Payment**
- **Contactless Key Delivery**
- **Mobile Key Delivery**
- **Receipt Printed**
- **Room Directions**
- Wi-Fi Code
- **Multi-Language**
- **Contactless Checkout**
- **Payment Settled**
- **Split Billing**
- **Corporate Billing**
- **Itemised Invoice Emailed** ...and much more!

HOW DOES IHG REWARDS WORK?



USE THE KIOSK



GET A CHOICE OF **BENEFITS**







FREE DRINKS & SNACKS





