SELF-SERVICE GUEST JOURNEY

Pre-Arrival Registration

Check-in

IHG One Rewards®

Payment

Key Delivered

Check-in Complete

Holiday Inn®

START YOUR STAY WITH A GIFT

We have enhanced our self-service guest journey to include IHG One Rewards®

Self Check-In with IHG One Rewards

- IHG One Rewards
- Car Parking
- Pre-Arrival Registration
- Contactless Check-in
- Contactless Payment
- Contactless Key Delivery
- Mobile Key Delivery
- Receipt Printed
- Room Directions
- Wi-Fi Code
- Multi-Language
- Contactless Checkout
- Payment Settled
- Split Billing
- Corporate Billing
- Itemised Invoice Emailed
  ...and much more!

HOW DOES IHG REWARDS WORK?

USE THE KIOSK

GET A CHOICE OF BENEFITS

GAIN BONUS POINTS

FREE BREAKFAST OR FREE DRINKS & SNACKS

FutureSens

Holiday Inn