

SELF-SERVICE GUEST JOURNEY



Pre-Arrival
Registration



Check-in



IHG One
Rewards®



Payment



Key
Delivered



Check-in
Complete



Holiday Inn®

START YOUR STAY WITH A GIFT

We have enhanced our
self-service guest journey
to include IHG One Rewards®

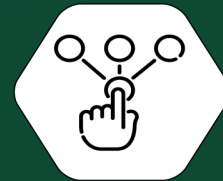
Self Check-In with IHG One Rewards

- ✓ IHG One Rewards
- ✓ Car Parking
- ✓ Pre-Arrival Registration
- ✓ Contactless Check-in
- ✓ Contactless Payment
- ✓ Contactless Key Delivery
- ✓ Mobile Key Delivery
- ✓ Receipt Printed
- ✓ Room Directions
- ✓ Wi-Fi Code
- ✓ Multi-Language
- ✓ Contactless Checkout
- ✓ Payment Settled
- ✓ Split Billing
- ✓ Corporate Billing
- ✓ Itemised Invoice Emailed
- ...and much more!

HOW DOES IHG REWARDS WORK?



USE
THE
KIOSK



GET A
CHOICE
OF
BENEFITS



GAIN
BONUS
POINTS



FREE
BREAKFAST

OR



FREE DRINKS
& SNACKS

